







MESSAGE

Dear Partners and Volunteers,

The Friends of ACE (FACE) Network was introduced in February 2021 to deepen engagement and strengthen social support for our migrant workforce. Under the FACE Network, migrant worker volunteers are identified to serve as a bridge between their peers and MOM, while our partners work closely with us to support various activities for our migrant workers.

This inaugural FACE Award 2021 aims to recognise the contributions of all our partners and migrant worker volunteers in uplifting the well-being of our migrant workforce.

We would like to take this opportunity to thank all partners and volunteers for working alongside ACE Group and we look forward to greater partnerships ahead.

Tung Yui Fai Chief Assurance, Care and Engagement (ACE) Group Ministry of Manpower



Chief during his regular dormitory visits



Established in 2020, the COVID-19 Migrant Support Coalition (CMSC) works with various stakeholders, such as NGOs, private organisations and volunteers, to meet the needs of migrant workers during the pandemic.

CMSC also started initiatives, such as WePals and WeTalk, where they promote sharing between Singapore residents and migrant workers to deepen cultural understanding between the two parties. With WeFruits, CMSC shares the importance of nutrition and health by distributing fruits and nutrition tips postcards to migrant workers, dormitory operators and employers. During the Phase 2 Heightened Alert, they also introduced WeEat to support non-digital savvy hawkers by buying and distributing the foods with migrant workers to foster a better understanding of local cuisine and culture.







Dedicated to bringing healing and hope to the migrant worker community, **HealthServe** is a medical NGO that provides holistic healthcare and social assistance to migrant workers.

When the pandemic hit in early 2020, HealthServe set up a dedicated helpline to provide support and counselling services to migrant workers. This has since evolved to a 24-hour service. As a key member of the Project DAWN taskforce which aims to enhance mental health awareness and support for migrant workers, HealthServe has been rolling out free mental wellness education, such as self-care webinars, peer support leader trainings and mental wellness workshops for employers. They also hold regular dormitory visits and engagement initiatives such as care pack distributions and excursions to places of interest.









Hope Initiative Alliance (HIA) is an interfaith and inter-racial platform of partnerships with multiple Voluntary Welfare Organisation (VWO) civil organisations, professional bodies and dormitories to provide migrant workers with holistic care. They actively collaborate with their partners to provide them with assistance.

They are currently working with MOM on various projects for migrant workers. These include Project Sunshine, Religious Services at Tuas South Recreation Centre (TSRC), the League Futsal Tournament, weekly befriending programmes at TSRC, and in-dorm activities and events.

TitsRainingRaincoats

ItsRainingRaincoats (IRR) was founded by Dipa Swaminathan in 2015, and aims to improve the lives of migrant workers in Singapore by building bridges and easing their integration into society. Since its inception, IRR has been collecting pre-loved and essential items for migrant workers. They run large-scale donation drives during festive periods, and draw on Singaporeans' help to redistribute donated goodies.

In 2020, IRR organised MAD WISH (Make A Difference While I Stay Home), a skill-up programme which allows migrant workers to learn basic English from volunteers. During the Phase 2 Heightened Alert, IRR organised virtual befriending programmes, first-aid classes and cooking classes. In addition, IRR supported the vaccination of migrant workers with volunteer translators to help deepen their understanding of the programme.







The Migrant Workers' Centre (MWC) is a key partner which develops and operationalises the Settling-in Programme (SIP) at the Migrant Worker Onboarding Centre (MWOC). Together with MOM, MWC has developed an E-Learning module for migrant workers to learn via tablets and adopted smart systems to remotely operate a Virtual Learning Classroom model across the four MWOCs.

Additionally, MWC continues to work closely with MOM to operate the SIP at the MWC Recreation Club. MWC has organised various activities and hybrid virtual shows during May Day, International Migrants Day and festive celebrations, given care packs and goodie bags, and conducted in-dorm food giveaways during festive periods.





My Brother SG HERE FOR YOUR HEALTH

MyBrotherSG is a network of partners who are passionate about engaging and empowering migrant workers in Singapore for a better tomorrow. Together with healthcare institutions nationwide and organisations passionate about empowering migrant workers, MyBrotherSG has developed a series of health education resources

for migrant workers during the Covid-19 pandemic.

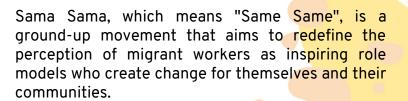
Some of the multilingual health resources produced by MyBrotherSG include mental health tips booklet and webinars; comics, videos on vaccination, and an online mental health education event via Facebook Live for World Mental Health Day. They also organised in-dorm activities and events at Recreation Centres for the migrant workers.











Launched as an art campaign in 2015, Sama Sama collaborates with local artists to show a different side of migrant workers through visual storytelling. With the growth of migrant-led communities, Sama Sama partners migrant-led communities and local organisations to co-create programmes and brainstorm solutions to address ground needs. During the pandemic, Sama Sama worked with partners to support, train and build capacities of migrant community leaders to create sustainable peer-support systems to tackle emerging needs, especially in the area of mental well-being.



MS PRIYA MADAN MOHAN

Ms Priya has been volunteering with projects supporting migrant workers since 2018 and founded a volunteer group, "Dorm Mums" after quitting her job in February 2020. Together with HIA, Dorm Mums has delivered 10,000 meals to workers at various dormitories. Even as restrictions slowly eased, Ms Priya did not taper off her volunteering efforts. She and her team have been distributing cookies and cupcakes baked by the local community to the migrant workers' circle. Dorm Mums has also been sprucing up the rest corners in several dormitories, creating an engaging and warm environment for the migrant workers to improve their mental wellness. Ms Priya has opted to continue focusing on her volunteering work instead of returning to the workforce.





MS WONG KAE CHEE

Ms Wong has been supporting migrant workers' initiatives and prepared meals for migrant workers at estate void decks before COVID-19. Subsequently, Ms Wong switched to distributing food to workers during COVID-19 as she felt that the workers may feel worried and lonely. Ms Wong hoped that the food and goodie bags could bring some cheer to the migrant workers. She returned to hosting monthly dinners in her flat when regulations eased, since outdoor group gatherings were not allowed then. The migrant workers would bring back the generous servings of food for those who were unable to attend the dinner.



MS MYA JI

Being the youngest recipient of our FACE award, sixyear-old **Mya Ji** serves as an inspiration to all. She has developed a friendship with several migrant workers, in particular those who work around her estate, whom she calls "Uncles". During the pandemic, Mya sold potted plants and raised \$8,500 in support of causes for the migrant worker community.

During Deepavali this year, Mya prepared gift packs for migrant workers in the neighbourhood although restrictions eventually did not allow Mya and her young friends to distribute the gift packs personally. Mya has also created videos to urge other children to do the same for the "Uncles" in their neighbourhood.







MOLLA ALAMIN Toh Guan Dormitory (Bukit Batok District)

BEPARY MAMUN Toh Guan Dormitory (Bukit Batok District)

A dedicated and eager volunteer, Molla proactively relays information to his peers and offers his assistance. He was part of a team that helped to lift up the spirits of a distressed migrant worker. Additionally, he was the Imam (Muslim Priest) in-charge of the Hari Raya Haji congregational prayers held at Toh Guan Dormitory.

An enthusiastic and committed FACE volunteer, Bepary is always eager to assist ACE and his peers with their requests despite his busy work schedule. He was one of the FACE volunteers that regularly checked-in and uplifted the spirits of a distressed migrant worker in his dormitory.



ISLAM MINHAZUL Coastal Dormitory (Changi District)



KANDASAMY SELVAM Coastal Dormitory (Changi District)

Islam is an active and well-respected FACE volunteer in his dormitory. He contributed to a multi-language announcement to dormitory residents on COVID-19 measures, and has consistently devoted his time to explain new measures to his peers.

Selvam is a steadfast and proactive volunteer, who willingly contributed to a announcement multi-language dormitory residents COVID-19 on measures. He also serves as the voice of residents in his dormitory by raising their concerns and feedback to FAST.







KIBRIA MOHAMMAD GOLAM Avery Lodge (Jurong District)

Kibria is a responsive and enthusiastic volunteer who acts as a bridge for communication between his peers and FAST. He proactively explained the latest COVID measures to his peers. He also demonstrated strong leadership pandemic, during the such as dormitory's overseeing the food distributions to residents.



UDDIN MD MOHI Westlite Mandai Dormitory (Kranji District)

Uddin is a vigilant and thoughtful volunteer who is often on the lookout for any issues in the dormitory, such as illegal tobacco sales. He also assisted FAST in planning engagements, such as Little India and Kranji RC events, and helped out in food distribution events.



HOSSAIN MOHAMMAD SAJIB Westlite Kranji Way (Kranji District)

Fluent in both English and Bengali, Sajib effectively disseminates messages from FAST to his peers. He played an instrumental role with FAST and the dormitory management to equip all residents with antigen rapid test skills. As a strong influencer, he has also rallied his peers to participate in festive celebrations to uplift their well-being.



RAJARATHINAM SANKARALINGAM Hai Leck FCD (Gul District)

Rajarathinam has displayed impeccable leadership skills and has proved to be an indispensable asset to the ACE team. He has given invaluable suggestions adopted by the dormitory, including in-room WIFI to reduce resident inter-mixing and established a dormitory PA system to improve communications.







VEERAPPASAMY SENTHILKUMAR Jurong Penjuru Dormitory 1 (Pandan Garden District)



MUTHAIYA THIRUMURUGAN Tampines Dormitory (Paya Lebar District)

A friendly and enthusiastic volunteer, **Senthil** encouraged his peers to participate in initiatives like the National Day Drawing competition. He was able to resolve conflict between an employer and employee by remaining calm and tactful.

Thirumurugan is a competent and well-respected volunteer. During the circuit breaker, he assisted with the in-dorm food distribution and other ad-hoc duties. He also doubled up as a Safe Distancing Ambassador at his workplace, where he educates his peers on hand-washing techniques and proper mask-wearing.



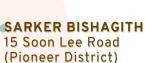
JACOB CUNG KHAL Punggol Way CTQ (Paya Lebar District)

KARUPIAH KANAGASABARI 350 Jalan Boon Lay (Pioneer District)

Jacob is a committed and caring volunteer who always has the well-being of migrant workers in mind. He played an essential role in ensuring the smooth conveyance of AG+ workers to the recovery facilities, and helped to implement the buddy system in the dormitory.

Karupiah hard-working is а dedicated volunteer who is employed as the Production Executive of the Wire Rolling section. He is also a good communicator and a well-respected leader who serves as the main representative for migrant workers in the various groups with dormitory regulatory bodies.





Sarker is a well-respected leader, and the first person that residents will approach on their concerns. He displayed strong team spirit by working with the dormitory and FAST to develop COVID-19 protocols, and effectively communicated them to his peers.





PALANI SENTHILKUMAR PPT 1A (Seletar District)

Palani is an enthusiastic volunteer, who stepped up to be trained as a Peer Support Leader by HealthServe to better care for residents in his dormitory. He is always willing to lend a hand to FAST and be the voice for his peers.



LETCHUMANAN MURALIDHARAN PPT 1B (Seletar District)

Letchumanan is a creative and reliable volunteer who often provides engaging ideas and activities which he believes are appealing to his peers. His caring disposition earned his peers' respect. He is held in high regard as a competent helper and good translator for the dissemination of information.



RASAPPAN GANESAN Cochrane Lodge 1 (Sembawang District)

An ardent and thoughtful volunteer, Ganesan is always ready to provide assistance, such as the distribution of dates to Muslim migrant workers during Ramadan.

With their best interests at heart, Ganesan provides invaluable feedback to FAST on how to better support migrant workers.







PONNUSAMY A/L SENNIAPPAN 3 Tuas View Circuit (Tuas Blvd District)

Ponnusamy assisted FAST officers in activities like the National Day Postcard Contest, where he sacrificed his rest time to rally workers and provided them with creative ideas.

He also takes initiative in improving the well-being of his peers.



ULLAH MD ASHAD SCM Tuas Lodge (Tuas Blvd District)

Ullah is a responsible and dedicated volunteer. He assisted FAST with the National Day Postcard Contest and regularly helps with ad-hoc operations and in-dorm activities. With his friendly demeanour, he establishes good rapport and is well-liked among his peers.



GAFFAR MOHAMMAD ABDUL CCK Dorm B (Choa Chu Kang District)

Gaffar is a cheerful and uplifting volunteer who participated in various events such as the MOM's youth engagements and the mural painting event with Member of Parliament Don Wee. An observant and caring volunteer with his peers' welfare at heart, he has also provided mental health support for his peers.



SARVANAN VEERAPAN Sungei Tengah Lodge (Choa Chu Kang District)

A zealous and friendly volunteer, Sarvanan constantly has the welfare of migrant workers at heart. Despite his busy schedule, he never fails to make time for his volunteering duties. He often ensures that the workers are coping well and renders emotional and mental support when needed.





AZHARUL ISLAM MOHAMMAD Woodlands Lodge One (Woodlands District)

Azharul is a resourceful and naturalborn leader. He helped to identify a suitable praying area for Ramadan prayers, and even coordinated and led the porridge distribution and prayers for the festive occasion. His impressive leadership skills make him a reliable person for his peers to turn to for advice.



MIAH RATAN North Coast Lodge (Woodlands District)

Ratan is a trustworthy and well-respected volunteer, who will speak to his dormitory residents for ground sensing and suggest ideas for better ground operations. He has supported FAST and the dormitory in multiple operations, including swab testing, conveyance to quarantine facilities and managing re-infection cases.



SAHA SHEMUL Kim Keat CTQ (Downtown District)

Saha is a highly-involved and reliable volunteer. When there was an active COVID cluster in his dormitory, Saha took charge to assure residents on their next steps to recovery. He proactively shared his personal experience to anxious migrant workers at the recovery facility, and worked with FAST to provide timely updates to his peers.



PERIYANNAN
PILLAPPAN
18 Sungei Kadut Avenue
(Mandai District)

Periyannan is a responsible and proactive volunteer who goes the extra mile to settle any issues his peers may face. He is also a dormitory supervisor. Despite his heavy workload, he never hesitates to help the residents in need and is always there to mediate potential conflicts among residents.







SHANMUGAM GANESAN 85 Kallang Avenue (Kallang District)

A responsible individual, **Ganesan** proactively supported FAST to guide residents on antigen rapid testing, and rallied residents to participate in a dormitory gardening initiative.

He also participates in quarterly meetings with the dormitory management and staff, and would raise practical suggestions to issues raised.



RAMADOSS SATHESHKUMAR Homestay Lodge (Kaki Bukit District)

Ramadoss is a cheery and enthusiastic volunteer who is always ready to help his peers. Even when tired after work, he is willing to sacrifice his rest time to engage migrant workers who have family or work-related problems.



JEWEL AVAY ASLAM TS11-00813K at Rochor Road (Kallang District)

Jewel is a devoted and independent volunteer. He had requested to organise a mass prayer during Ramadan for his peers, and assisted in rallying them to participate in community events.

His efforts have successfully strengthened the social support system for his peers.



FERDUS Leo Dormitory (Kaki Bukit District)

Ferdus is a respectful and humble volunteer who is always willing to support MOM, and look after the well-being of his peers. He assisted in antigen rapid test training for his peers and would accompany FAST officers to visit different blocks and rooms to help train the dormitory residents every night.





MUNSHI RASHEL 42 Sungei Kadut Loop (Mandai District)

Rashel is a natural-born leader. What sets him apart as a FACE volunteer is his initiative to gather constructive feedback, and to communicate information to his peers in simple layman terms. He has also supported ACE Group in personally mediating conflicts among his peers with tact.

thank you for all your support!

